

24-26 October  
Nineveh2023  
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PRIVATE  
HEALTH  
SERVICES  
FORUM

# Concluding Recommendations

Under the patronage of His Excellency  
the Minister of Health

**Prof. Dr. Saleh Mahdi Al-Hasnawi**



East Gate Organization  
for Sustainable Development  
منظمة بوابة الشرق  
للتنمية المستدامة

Under the patronage of his excellency health minister Dr. Saleh Mahdi Al hisnawi- in the framework of constructive cooperation among Al-Mosul university, Al- Mosul Center for Culture and Science, Organization of East Gate for sustainable development, The Department of NGOs in the general secretariat of the council of ministers- sponsored by the International Hayat Hospital, Medical Afaq Group, Yaqin and Yashfin medical offices, 1st Scientific Bureau for promoting medicines, Etihad Law firm, Mosul Surgical Daily Clinic, Car Insurance Company, and with contributions from health department of Nineveh, Investment Agency in Nineveh, National Insurance company – Nineveh branch,

Doctors' syndicate- Nineveh branch, pharmacists' syndicate- Nineveh branch, and with the participation of an elite of entrepreneurs in private health institutions, academics and members of governmental and syndicate circles, the forum of civil health services in Nineveh was held from 24 to 26 October 2023 in Mosul university.

The forum covered various activities including the opening session and speeches delivered by representatives of health ministry, Mosul university, the committee of health and environment in the Iraqi house of representatives, Al Hayat international hospital and East Gate organization for sustainable development. The forum also included a review of study about the quality of civil health services in Mosul city submitted by Al Mosul center for culture and Sciences, as well as a theatrical performance about health insurance played by students of the college of Fine Arts.

After that, 12 workshops were conducted in the faculties of medicine, dentistry, pharmacy and nursing, as a result of which a number of recommendations were reached, the most important of which are:

**1- Encouraging the establishment of private hospitals in Nineveh Governorate and allocating land for them, and reducing the bureaucratic procedures for obtaining a license for establishing a private hospital in order to contribute to filling the dire shortage in health services, in a way that ensures providing these services to the citizen, and avoids expensive travel costs to receive treatment outside the governorate, or outside Iraq.**

- 2- Encouraging cooperation between the public and private sectors and establishing hospitals of shared ownership between the state and the private sector in order to obtain a land and other government facilitations.
- 3- Spreading awareness among citizens of the importance of health insurance, its role in reducing waste in health expenses, and improving the quality of health services.
- 4- Urging governments and legislative bodies to enact laws obliging governmental and private institutions to provide health insurance for employees and workers in general.
- 5- Emphasis on the operation of the medical referral system by primary and advisory medical care centers before moving on to secondary and tertiary medical care, in order to direct the patient to take the correct measures and spare him from wasting money due to his lack of knowledge of the entity or specialty that suits his medical condition.
- 6- Imposing union control on doctors and preventing them from seeing patients whose conditions are out of their specializations, and strengthening the advisory role of family Medicine specialists.
- 7- Issuing union instructions on the necessity of adopting artificial intelligence in writing drug prescriptions, and in communicating between the specialist physician and complementary specialists such as the radiologist, laboratory analyst, and any other specialist.
- 8- Teaching a course on the uses of artificial intelligence, databases and how to protect them in various medical academic specialties.
- 9- Organizing a medical record for individuals that contains an electronic chip and a barcode that can update the individual's medical information by the specialist doctor, and can be viewed by any other doctor, providing information that helps in diagnosing and treating the disease.
- 10- Emphasizing the necessity of maintaining the confidentiality of the patient's medical record and not leaking any information that violates the protection of the patient's privacy.

- 11- Opening academic studies at the bachelor's and higher diploma levels in the specialty of medical secretariat.
- 12- Issuing instructions by the syndicate that limits staff of medical secretariat to qualified persons who have training certificates in the field of medical secretariat.
- 13- Providing security and legal protection for doctors from being exposed to any attack or threat, that may result from their failure of therapeutic intervention or exposing a patient to a risk of death or other medical complications, before confirming the doctor's responsibility or negligence.
- 14- In the event of judicial complaints against any doctor, he will be summoned through the Medical Syndicate, which must take legal measures and appoint lawyers to defend him.
- 15- Obligating medical device companies to train doctors to use modern devices within any contract to equip health institutions with modern devices.
- 16- Equipping medical college laboratories with modern equipment to be used in teaching and training students.
- 17- Cooperating with private medical clinics and complexes in training students of medical and dental colleges in exchange for providing customs exemptions and tax reductions on the medical devices they import.
- 18- Ensuring rapid access to ambulances by distributing ambulances to locations in the city's various neighborhoods.
- 19- Obligating private hospitals to provide a number of ambulances in order to fill the acute shortage of ambulances in the city.
- 20- Enhancing training and professional development for medical logistical personnel.
- 21- Providing facilitations to build pharmaceutical factories throughout Iraq in general, and in Mosul in particular.
- 22- Establishing laboratories in the city of Mosul for conducting examinations on imported medicines.
- 23- Including private medical institution management courses within the curricula of medical colleges.

24- Facilitating procedures related to obtaining approvals, and accelerating the completion of transactions by the Ministry of Health and the Governorate Health Department.

25- Providing plots of land by the relevant government agencies, the most important of which are the municipality and the Real Estate Department, for the purpose of investing in the medical field, provided that they are in distinct places and with areas that commensurate with the urgent need for services in this sector.

26- Calling on the Central Bank and the Prime Minister to launch the initiative of providing bank financing for the private health sector, as projects in the health sector are expensive and require large sums of money.

27- Establishing a higher council for health, public safety, and environmental protection, composed of private medical institutions with representatives from the health department, unions of medical professions, civil defense, as well as official and community bodies concerned with environmental protection. This council will carry out the process of monitoring and planning to improve the city's health status by improving the quality of health services and enhancing public safety conditions and environmental protection.

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